

# TRAINING AND DEVELOPMENT

As part of our commitment to continuous organizational development, members of staff completed the following training programmes during the year.

## Course Title

- Akcelerator Systems Training
- 30th Annual Conference of the National Council of Barbadian Association in Canada
- Anti-Money Laundering & Compliance
- Anti-Money Laundering (Supervisory Module)
- Approaches of Enterprise Risk Management - Implementing the Framework
- Barbados Employers Confederation: Employment Law
- Barbados Employers Confederation: Fire Safety
- Barbados Employers Confederation: Hazard Identification
- Barbados Employers Confederation: Discipline Seminar
- Barbados Employers Confederation: Managing Conflict
- Barbados Employers Confederation: Accident Investigation and Reporting Skills
- Bar Association: Changes to Title Deeds
- Bar Association: Employment Rights Act
- BCCI: Barbados in 2014 and Beyond
- BWU Industrial Relations Training
- Captivate Essentials Training
- Caribbean Marketing Conference
- CCCU International Convention & AGM
- CEO Executive Team Network
- Corporate Governance/Code of Conduct/Whistleblower Policy Training
- Critical Elements of Customer Service
- CUES CEO Institute II
- CUES School of Risk Management
- CUES Symposium - CEO/Chairman Exchange
- CUNA Management School - Year 2
- Cyber Security: Protecting the Cybersecurity World of Barbadian Business
- Distinguished Leadership and Innovation Conference (DLIC) 2014
- Employee Connections (Engagement) Survey Training - Manager Module
- Employee Connections (Engagement) Training - HR Module
- First Aid Training
- Fraud Management & Control Workshop
- HRM Training - Workforce Planning
- HRMAB: Symposium
- HRMAB: Taking HR Forward
- HRMAB: The 16th Annual Conference
- ICAB: ISA Update
- ICAB: Business Communication
- ICAB: Tax Seminar
- ICAB: IFRS (International Financial Reporting Standards)
- ICAB: IFRS Update Seminar
- Information Security
- Insurance Training
- Managing Safely Training
- Oracle Administration Workshop I
- Oracle Administration Workshop II
- Oracle Backup and Recovery Workshop
- Passageways PowWOW 2014 Enterprise Solutions Conference
- Product Knowledge Training
- Productivity Counter Productive Analysis
- PROFITstar: Beyond Basic Training
- Responding to Conflict: Strategies for Improved Communication
- RBPF: Robbery Training
- Risk Management Training
- Sales Training
- Saville Competency Model: Interviewer Skills & Competency Based Interviewing
- SHRM Annual Conference & Exposition
- SHRM: Understanding Business Operations
- Solonis Customer Relationship Management (CRM) System Training